

RETURN FORM

CUSTOMER DETAILS

Name:

Address:

Code:

Place:

Phone Number:

Email:

ADDITIONAL INFORMATION

Order Ref. #:

Date of Purchase:

Customer Code:

RETURNED OR NOT DELIVERED ITEMS

QTY	Item Number	Description	
			1. Wrong Article
			2. Wrong Color
			3. Incorrect Size
			4. Too big / Too small
			5. Item not delivered
			6. Defective Item (pls specify)
			7. Right of withdrawal

ADDITIONAL INFORMATION ON THE RETURN

PLEASE NOTE THE FOLLOWING:

A) The replacement of items is currently not possible. However, you can return them. See Terms & Conditions

B) You must complete the return form or contact the customer service on the website to return the item(s).

Shipping costs for the return are on customer's charge.

Upon completion of the procedure, APG will refund the cost of the product/s and the freight cost if they were applied.

Shipping address for the return is:

APG srl

Via Marco Biagi 1 - 37060 Bonferraro di Sorgà (VR) - ITALY

C) APG reserves the right to withhold the refund until receipt of the products.

D) The products can only be returned if they've not been washed or used in any way (it is allowed to test the clothing for the size).

The products must not be altered. All products must be returned complete and in their original packaging.

Please carefully read out Terms & Conditions on www.alecycling.com

Place and Date: